

# Dementia Friendly Transportation Services



Become a Dementia Friend  
to better serve those living  
with dementia.

## A person with dementia may have

- Problems communicating.
- Issues in becoming lost or wandering.
- Confusion with payment.
- Anxiety about destination.

## Here's what you can do:

- Remain calm and reassuring.
- Speak slowly with simple sentences.
- Try to understand what the individual needs.
- Ask where he or she is going.
- Do they have the address written down?
- Ensure it is the intended destination.
- Ask if you can contact a friend or a family member.
- Gently inquire about their travel routine.
- Avoid arguing or embarrassing the individual.
- When possible, share concerns with who they are meeting with.

## Resources to Learn More:

### **LifeStream Services**

800-589-1121

[lifestreaminc.org](http://lifestreaminc.org)

### **Alzheimer's Association**

800-272-3900

[alz.org](http://alz.org)